

2-100 Residential Sectional Door Technical Training

Tract: Technical | Sales

Duration: 4 days* **Primary Location:** C.H.I. Training Center, Arthur, IL. *See schedule for Service Center events.**

Cost: \$550 **Earn:** 3 CHI|LUs

2-100

The Residential Sectional door class is designed to increase productivity, speed and proficiency for residential door technicians. Upon class completion, new door technicians will also be equipped with the essential product knowledge and installation techniques to begin field installations. Repetition and best practices will be emphasized.

During this class students will be taught proper handling of sections, different installation techniques to increase productivity and safety, and how to change out sections. Proper maintenance of doors and operators is also discussed and demonstrated. During the class room portion, students will learn about different springs and track configuration options.

Installations will include complete door systems (doors and openers)

- Normal headroom door with 8165 LiftMaster® opener
- Low headroom front mount inside hook-up
- Conversion to low headroom front mount outside hook-up
- Conversion to low headroom torsion rear mount
- High lift door with 26" of high lift and 8500 jack shaft opener
- Roof pitch door with 2/12 pitch.
- Note that additional specific installations or trouble-shooting techniques may occur based on individual class questions and/or experience.

After completion of this class the goal is to have every attendee install a door all on their own with no or little help needed. Students will take final exams to measure retention and performance: a multiple-choice test and a practical exam where they will be installing a door from start to finish in the training center. This course also includes a plant tour of the Arthur production complex.

Recommended for: New Installers, Increase speed and technique with Installers, Residential Sales Professionals

**Service Center training events will be condensed to 3-days (no plant tour/revised daily schedule)*



THE C.H.I. Education Guarantee - Protecting Your Investment

If you send an employee to training **and** they have passed the final examination – written and practical test (if applicable) **and** they leave your employment **for any reason** within six (6) months of their training course, we will offer you a free training of equal value.

Note: Related travel expenses are the responsibility of the dealer.



2-200 Commercial Sectional Door Technical Training

Tract: Technical | Sales

Duration: 4 days **Location:** C.H.I. Training Center, Arthur, IL. *See schedule for Service Center events.**

Cost: \$550 **Earn:** 3 CHILUs

2-200

The Commercial Sectional door class introduces door technicians and sales professionals to Commercial Sectional products. Training is divided between classroom and the Tech Center.

Students will be taught to properly handle sections – from loading and unloading the door on a truck to carrying and lifting techniques. Different installation techniques to increase efficiency and ensure a repeatable successful installation are reviewed in class and then students will perform these installations in the Tech Center. We also cover proper maintenance, how to change out sections and how to effectively troubleshoot doors and operator issues. The goal of the commercial sectional class is to expose students to the more complex installation and product features available with Commercial Sectional door and operator products.

Installations will include complete door systems (doors and operators)

- Normal headroom door with T-5001L5 LiftMaster operator
- 20' x 7' door with 4" c-channel struts (Arthur Training center location only)
- Low headroom front mount inside hook-up
- Conversion to low headroom front mount outside hook-up
- Conversion to low headroom torsion rear
- High lift door with 26" of high lift and J501L5 jack shaft operator
- Roof pitch doors with 2/12 pitch
- Vertical lift door
- Various install LiftMaster mods to operators to ensure the Tech understands how they install (2nd wall station, 2nd set of photo eyes, timer's, mid-way stops, and red/green lights)
- Note that additional specific installations or trouble-shooting techniques may occur based on individual class questions and/or experience.

After completion of this class the goal is to have every attendee install a door all on their own with no or little help needed. Students will take final exams to measure retention and performance: a multiple-choice test and a practical exam where they will be installing a door from start to finish in the training center. This course also includes a plant tour of the Arthur production complex.

Recommended for: Installers with 1+ years of experience or completion of Residential 2-100

**Service Center training events will be condensed to 3-days (no plant tour/revised daily schedule)*

2-500 Rolling Steel/Fire Door Technical Training

Tract: Technical | Sales

Duration: 4 days **Location:** C.H.I. Training Center, Arthur, IL. See schedule for Service Center events.*

Cost: \$550 **Earn:** 3 CHI|LUs

2-500

This 4-day technical training class is designed for garage door technicians and/or door sales professionals who want to increase their knowledge of Rolling Steel doors including service doors, counter shutters, fire doors, fire shutters and grilles. This course is intended for those entering the rolling steel market as well as dealers who endeavor to expand their rolling steel business.

Day 1: includes a comprehensive overview of all C.H.I. Rolling Door product models including determining the right product for the right job/opening. Students will also review the Anatomy of a Rolling Service Door including parts, components, common terminology and certified windload. Students will be installing motor operated rolling steel service doors in the Tech Center following a best practice approach. **Day 2:** Students will begin their day in the classroom review the Anatomy of Rolling Counter Shutter followed by hands-on installation of a counter shutter. After completing the installation, we will examine common rolling door service issues. After a plant tour, class concludes with a final review and testing.

Day 3: includes a comprehensive overview of C.H.I. fire doors and counter shutters including determining the right product for the right job/opening. Students will learn the Anatomy of a Rolling Fire Door including parts, components, jamb preparation, drop testing and common terminology. The day will conclude with installation of a fire door operator with Simple

Test release device and drop testing. **Day 4:** will examine the Anatomy of a Rolling Fire Counter Shutter followed by hands on installation of a fire counter shutter with tension loss operation. After completing the installation, students will learn about other release and activation devices and review common service issues. Class concludes with plant tour, final review and overview testing.

After completion of this class the goal is to have every attendee install a door all on their own with no or little help needed. Students will take final exams to measure retention and performance: a multiple-choice test and a practical exam where they will be installing a door from start to finish in the training center. This course also includes a plant tour of the Arthur production complex.

Recommended for: Installers with 1+ years of experience

**Service Center training events will be condensed to 3-days (no plant tour/revised daily schedule)*

3-700 C.H.I. Sales Training

Residential & Commercial with focus on Commercial Bidding

Tract: Sales

Duration: 2 day **Location:** Arthur, IL

Cost: No Charge **Earn:** 2 CHI|LU

3-700

This sales-focused class will educate participants on the complete catalog of C.H.I.'s residential and commercial products. Students will gain an understanding of the various options available for C.H.I.'s residential models and will be able to determine why and how to recommend and sell the correct door based on the homeowners' needs assessment.

On the commercial side, this class provides an introduction to common applications and product features of C.H.I. Commercial doors including commercial sectional, rolling steel, and fire doors. Students will review features, benefits and product applications and will be able to identify the type of door required for a given application. They will also work with blue prints and door and window schedules to learn how to effectively create take-offs.

Finally, students will assist in installing a commercial sectional door to understand a door's functionality, learn how to effectively measure an opening and properly quote a door based on the installation environment. Additionally students will examine installed rolling fire doors and a rolling fire counter shutter in the lab to examine components and perform drop testing. Class concludes with a final review and overview quiz.

2-708 LiftMaster® Technical Training

Tract: Technical | Sales

Duration: 2 days **Location:** Arthur, IL

Cost: No Charge **Earn:** 2 CHI|LUs

2-708

During this 2-day training event students will work on both Residential and Commercial garage door openers. Day1: will focus on installation, safety devices, and technical trouble shooting of residential openers. Day 2: During the class students will learn product knowledge training and also learn about the many additional add-on features available on all LiftMaster models. Training will conclude with a review and testing.

Recommended for: Residential & Commercial Installers