



2-100 Residential Sectional Technical Training

Track: Technical | Sales

Duration: 4 days*

Primary Location: C.H.I. Training Center, Arthur, IL**

Cost: \$550

The Residential Sectional door class is designed to increase productivity, speed, and proficiency for residential door technicians. Upon class completion, new door technicians will be equipped with the essential product knowledge and installation techniques to begin field installations. Repetition and best practices will be emphasized.

During this class students will be taught proper handling of sections, installation techniques to increase productivity and safety, and how to swap sections. Proper maintenance of doors and operators is discussed and demonstrated. During classroom training, students will learn about different springs and track configuration options.

Installations will include complete door systems (doors and openers):

- Normal headroom door with 8165 LiftMaster® opener
- Low headroom, front mount inside hook-up
- Conversion to low headroom, front mount outside hook-up
- Conversion to low headroom, torsion rear mount
- High lift door with 26" of high lift and 8500 jack shaft opener
- Roof pitch door with 2/12 pitch
- *Note that additional specific installations or trouble-shooting techniques may occur based on individual class questions and/or experience*

Students will take final exams to measure retention and performance including a multiple-choice test and practical exam installing a door from start to finish.

This course also includes a plant tour of the Arthur production complex.

Recommended for: New Installers, Current installers seeking to increase speed and techniques, Residential Sales Professionals

*Off site training events will be condensed to 3-days (no plant tour/revised daily schedule)

**See schedule for off site events.



2-200 Commercial Sectional Door Technical Training

Track: Technical | Sales

Duration: 4 days

Location: C.H.I. Training Center, Arthur, IL**

Cost: \$550

The Commercial Sectional door class introduces door technicians and sales professionals to Commercial Sectional products. Training is divided between classroom and the Tech Center.

Students will be taught to properly handle sections, including loading and unloading a truck and carrying and lifting methods. Different installation techniques to increase efficiency and ensure repeatable, successful installations are reviewed in class. Students will then perform these installations in the Tech Center. Students will be taught proper maintenance of doors, how to swap sections, and how to effectively troubleshoot door and operator issues.

The goal of the commercial sectional class is to expose students to the more complex installation and product features available with Commercial Sectional door and operator products.

Installations will include complete door systems (doors and openers):

- Normal headroom door with T-5001L5 LiftMaster operator
- 20' x 7' door with 4" c-channel struts (Arthur Training center location only)
- Low headroom, front mount inside hook-up
- Conversion to low headroom, front mount outside hook-up
- Conversion to low headroom, torsion rear
- High lift door with 26" of high lift and J501L5 jack shaft operator
- Roof pitch doors with 2/12 pitch
- Vertical lift door
- Various install LiftMaster mods to operators to ensure understanding of installation, including 2nd wall station, 2nd set of photo eyes, timers, mid-way stops, and red/green lights
- *Note that additional specific installations or trouble-shooting techniques may occur based on individual class questions and/or experience*

Students will take final exams to measure retention and performance including a multiple-choice test and practical exam installing a door from start to finish.

This course also includes a plant tour of the Arthur production complex.

Recommended for: Installers with 1+ years of experience or completion of 2-100 Residential Training

*Off site training events will be condensed to 3-days (no plant tour/revised daily schedule)

**See schedule for off site events.



2-500 Rolling Steel / Fire Door Technical Training

Track: Technical | Sales

Duration: 4 days

Location: C.H.I. Training Center, Arthur, IL**

Cost: \$550

This 4-day technical training class is designed for garage door technicians and/or door sales professionals who want to increase their knowledge of Rolling Steel doors including service doors, counter shutters, fire doors, fire shutters, and grilles.

During this class students will be taught proper installation techniques for rolling steel and fire doors, including replacing damaged or defective slats and barrels, cabling of fusible links, all drop test procedures, and *NFPA 80, Standard for Fire Doors and Other Opening Protectives*.

Installations will include :

- Model 6221 Service Door with chain hoist
 - Replace chain hoist with LiftMaster Model H operator
- Model 6522 Counter Shutter
- Model 7301 Fire Door with chain hoist
 - Replace chain hoist with LiftMaster FDO fire door operator
- Model 7522 Fire Shutter with tension loss
- *Note that additional specific installations or trouble-shooting techniques may occur based on individual class questions and/or experience*

Attendees who successfully complete this course will be certified to install and test fire doors in compliance with NFP80. This certification is valid for 3 years.

Students will take final exams to measure retention and performance including a multiple-choice test and practical exam installing a door from start to finish.

This course also includes a plant tour of the Arthur production complex.

Recommended for: Installers with 1+ years of experience

*Off site training events will be condensed to 3-days (no plant tour/revised daily schedule)

**See schedule for off site events.



2-600 High Performance Rolling Door Technical Training

Track: Technical | Sales

Duration: 4 days*

Primary Location: C.H.I. Training Center, Arthur, IL**

Cost: \$550

This 4-day technical training class is designed for garage door technicians and/or door sales professionals who want to increase their knowledge of High Performance Rolling doors. This class includes a comprehensive overview of all C.H.I. High Performance Rolling Door product models including determining the right product for the right job/opening. Students will review the Anatomy of High Performance Rolling Service Door including parts, components, and common terminology.

Students will be installing motor operated MaxSpeed, MaxDock, and MaxSeal (Performax) doors in the Tech Center following a best practice approach.

*Off site training events will be condensed to 3-days (no plant tour/revised daily schedule)

**See schedule for off site events.

2-700 Specialty Garage Door Technical Training

Track: Technical | Sales

Duration: 4 days*

Primary Location: C.H.I. Training Center, Arthur, IL**

Cost: \$550

In this 3-day class we will be installing:

- Swing post door
- Pass door in a sectional door
- Sectional door with dual spring lines and outside cable hook up
- We will also cover a dual trolley and dual slave rail with LiftMaster openers.
- Rolling steel door with wicket

Recommended for: Installers with 1+ years of experience

*Off site training events will be condensed to 3-days (no plant tour/revised daily schedule)

**See schedule for off site events.



2-708 LiftMaster® Technical Training

Track: Technical | Sales

Duration: 2 days

Location: C.H.I. Training Center, Arthur, IL

Cost: No Charge

During this 2-day training event, students will work on both Residential and Commercial garage door openers focusing on installation, safety devices, and technical trouble shooting of residential openers. This class provides product knowledge training and will cover the many add-on features available on all LiftMaster models.

Training will conclude with a review and testing. We will touch on the new connectivity programs that are now offered by LiftMaster.

Recommended for: Residential & Commercial Installers, Sales Professionals

3-700 C.H.I. Sales Training

Track: Sales

Duration: 2 days

Location: C.H.I. Training Center, Arthur, IL

Cost: No Charge

This sales-focused class will educate participants on the complete catalog of C.H.I.'s residential and commercial products. Students will gain an understanding of the various options available for C.H.I.'s residential models and will be able to determine how to recommend and sell the correct door based on the homeowners' needs assessment.

On the commercial side, this class provides an introduction to common applications and product features of C.H.I. Commercial doors including commercial sectional, rolling steel, and fire doors. Students will review features, benefits, and product applications and will be able to identify the type of door required for a given application. They will also work with blue prints and door and window schedules to learn how to effectively create take-offs.

Finally, students will assist in installing a sectional door to understand a door's functionality, learn how to effectively measure an opening, and properly quote a door based on the installation environment. Class concludes with a final review and overview quiz.



The C.H.I. Education Guarantee: *Protecting Your Investment*

If you send an employee to training **and** they have passed the final examination – written and practical test (if applicable) - **and** they leave your employment *for any reason* within six (6) months of their training course, we will offer you a free training of equal value.

Note: Travel related expenses are the responsibility of the dealer.

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